

James Hardiman Library

National University of Ireland, Galway

Librarian's Report for 2006/2007

Librarian's Report 2006/2007

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James Hardiman Library

Vision Statement

The Library is the cultural and knowledge centre of the university, playing a key role in research, teaching and learning, supporting and enriching the strategic aims of the University and serving an increasingly diverse user population.

Providing a quality service in a welcoming physical and virtual environment will always be our priority.

We envisage a physical environment, which stimulates learning, reflects the needs of 21st century library users, and in which all take enormous pride.

We will be creative and innovative in the use of technology to enrich access to collections and services regardless of place and time.

We will work with other partners to achieve University, regional and national goals.

Mission Statement

The Library proactively supports and enhances the learning, teaching and research activities of the University by providing access for all its users to quality information resources and services.

The Year in Brief

While the Library continues to enjoy reasonable funding, general financial constraints for this year meant that additional staffing requests could not be supported. Thus, in line with the recommendations of the 2006 Review Group Report following the Library's Quality Review, the major focus was on managing change to deliver on priorities. To ensure that resources were directed at strategic areas, a major restructuring was undertaken. Many presentations were made to Library staff, encouraging their input to the process and to ensure understanding. The overall response was generous and positive despite the many changes sought. The introduction of the new structures will be phased over the next year in tandem with a re-organisation of space and service points to reflect and support the changes.

Service Enhancement – opening hours were further increased over the summer months to facilitate repeat examination students, and to support the increasing number of research students. Also proving extremely popular are the recently opened Group Study rooms on Floor two of the Library.

Supporting Research – Researchers now have access to over 27,400 electronic journals and databases – the majority of which are provided through the IReL initiative funded by SFI and the HEA. The Research Support Librarian was appointed in November 2006 and is providing a vital support through direct contact with researchers, provision of a series of workshops and creation of dedicated researcher web pages on the Library web site. At national level the Library is involved in a collaborative project with the other university libraries to establish institutional repositories to increase awareness of, and access to the published output of Irish researchers. The Library at NUI Galway is also leading another SIF funded project, in collaboration with TCD and UCC to create a Graduate Information Skills module which can be offered electronically and can ultimately be expanded to all Irish research institutions.

Expanding access – Awareness-raising in terms of resources is a constant challenge, but this year on January 31st the Library held its first *e-Day* – a novel and informal event organised by library staff from all divisions. The idea was to present a number of 'road-shows' in the Library Foyer to highlight the variety of material available in electronic form, together with services and tools to help staff and students get the most from the electronic library. Over 1,000 staff and students joined in the event, and from feedback received, it was a most enjoyable and informative day with huge credit due to all involved.

The views of the Customer – The major focus this year was on researchers. The survey undertaken was part of a national survey, co-ordinated by the Deputy Library John Cox, to elicit the views of researchers on the value and impact of IReL. The report was published in March 2007 - see: <http://www.irelibrary.ie/files/IReLSurveyReport%20Final%202007.pdf> Responses were overwhelmingly positive, but probably best summed up as "IReL Indispensable".

Staff Development – Re-structuring has already been mentioned, and details of many specific staff development initiatives are highlighted in the Deputy Librarian’s report on Training and Development. Of particular importance, is the setting up of the Staff Development Group, and Training Group to focus on a co-ordinated and planned approach to staff training and development, with many very positive activities and events organized so far. The involvement of Library staff in events at local and national level both as participants and contributors continues as strongly as ever.

Special Events – Following on the success of last year, the Library again coordinated the University’s Buy-a-Book day on March 1st, resulting in a profit of €8,476 shared between the Library’s Special Collections acquisitions fund and the University’s United Charities Group. *Con Tempo*’s lunchtime concerts now seem to be a fixture in the Library’s calendar – appreciated by staff and students alike. A rather unusual event for myself was “*Back to the Floor*” day in October, when with other University managers, I had the pleasure of seeing the world from the other side. My task was to work as a Library Steward for the day, and I can only praise the patience and good humour of all of the Stewards who made it a funny and informative experience – and the coffee break was very welcome also! Another personal pleasure was the honour of presenting Dónal Uas. O Luanaigh, former Keeper of the National Library of Ireland, and graduate of NUI Galway, on the occasion of his conferring with an Honorary Masters also in October.

As ever, many of our very special events relate to acquisitions and bequests. We were delighted to receive the *Music for Galway* archive at an event hosted by the Registrar and Deputy President Professor Jim Browne on February 6th. Later in the year, the President, Dr Iognáid O Muircheartaigh accepted the personal archive of Michael Cusack, founder of the GAA. This was a very special collection for the Library, not just because of its unique content, but also because of the association with the former Librarian Ms Pat O’Connell as niece-in-law of Michael Cusack. Sadly Pat passed away in December 2006, but her sisters Annette and Maura were warmly welcomed and thanked for their generosity on the occasion.

Finally, the major event in the Library this year was the hosting of the Irish National and University Library Staffs Conference (INULS) which was formally opened by the Registrar and Deputy President Professor Jim Browne on 14th June. The conference is a key annual event for library staff and is hosted in turn by each of the participant members, and so this year was NUI Galway’s turn. It proved to be a highly successful event, with great credit due to the Deputy Librarian and the organizing committee, led by Patricia Ffrench. A stimulating mix of papers and workshops from local, national and international contributors was delivered over the three-day event and not even the inclement weather could dampen the enthusiasm of the participants.

Library Space and Environment – The Library Space Working Group with Dr. Elizabeth FitzPatrick as Chair, continued to campaign for new Library space – publishing its vision in *A Library for the 21st Century*. With the publication, advocacy and support at all levels is needed to ensure that the Library is seen by all as the heart of the University, and to convince those who have to juggle with competing priorities that the investment will indeed reap rich benefits for the University. On a more alarming note – on 26th September – a fire in the library basement was a sobering wake-up call for what might have been, but for the swift action of the University’s security service and the library staff on duty, in response to the fire alarm. The fire, which broke out in a plant room, was thankfully contained

immediately without any damage to life or library material. However, it did mean that the Library Building was closed for four days with Buildings Office staff and contractors working throughout the time to repair the damage and ensure a safe re-opening.

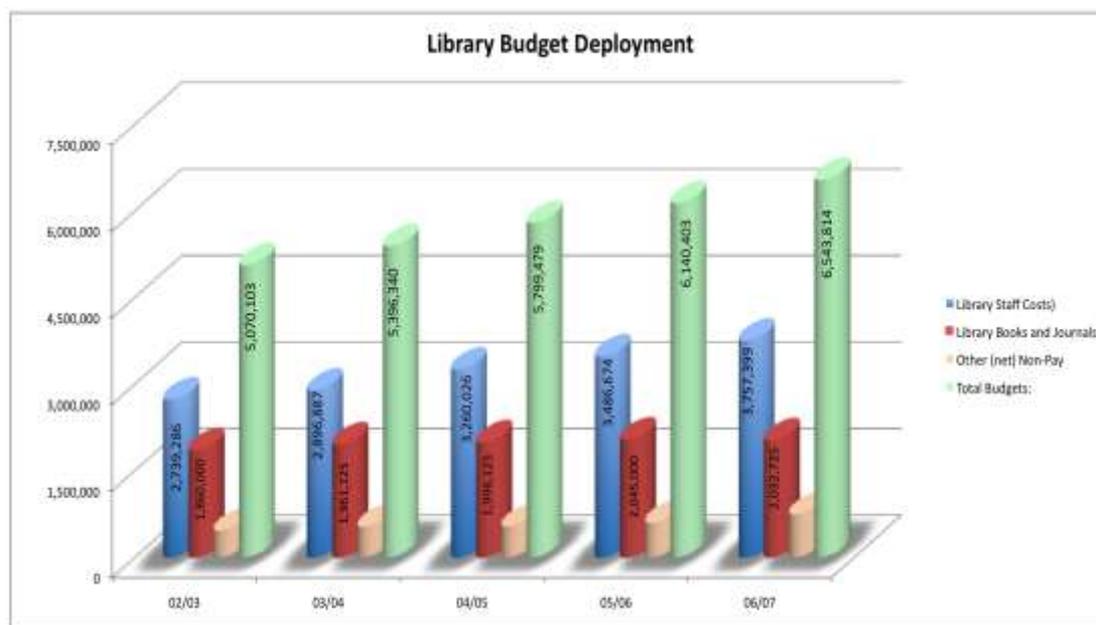
Staff Contribution – As always, the report is a testament to the work of the Library staff throughout the year. Particular thanks must go to the Deputy Librarian John Cox for his contribution and particularly for his work in continuing to provide vital survey data to support our bids for continued funding of IReL. His work on eDay and on the organization of INULS also deserves special mention. Thanks also to all of the Divisional Heads for work within the Divisions and also across the Library on various working groups and task forces. Thanks to them also, for the many initiatives, which they lead throughout the year, while at the same time participating enthusiastically in professional events both locally, nationally and internationally.

Finally, thanks to all members of Library Committee and the various sub-groups of Library Committee and in particular, to the Registrar as Chair, for their time, expertise and ongoing support to the Library.

Library Finances

The 06/07 University grant to the Library was €6,543,814 – in increase of 6.6% over the base budget for last year which was €6,140,401.

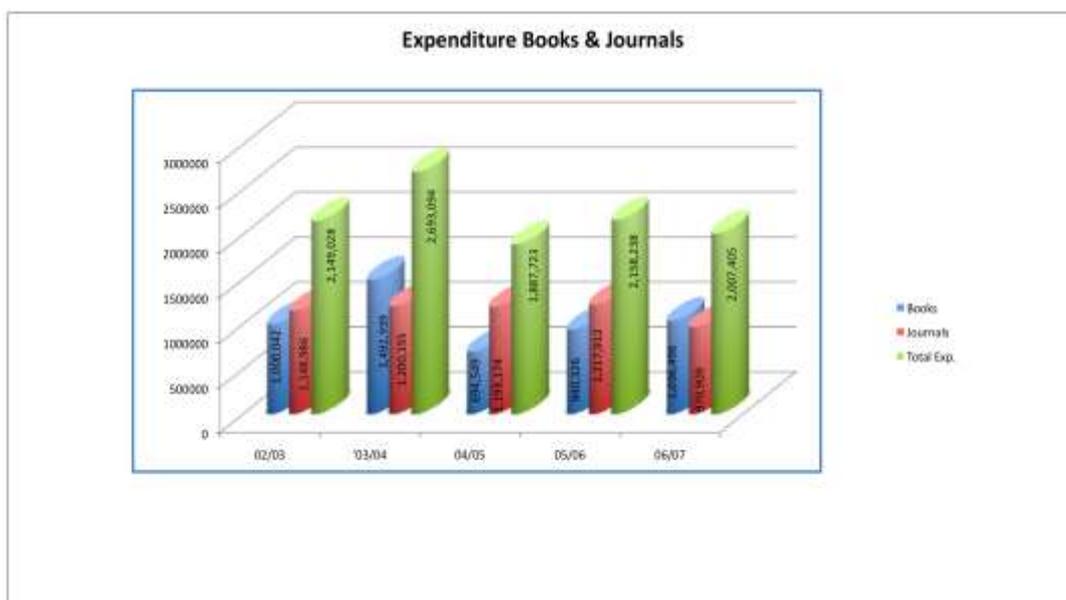
Of this, €3,757,399 was allocated for salaries, and €2,786,415 for books, journals and operations (operations budget was €753,690). A generous €44,183 was made available to the Library by academic departments and research centres.



Library Materials and Operations Budget

Books and Journals: Of the total Library non-pay allocation, €2,032,725 was allocated for the purchase of books and journals, (€2,045,000 in 05/06). This represents **73%** of the overall non-pay budget including areas of excellence (**77% in 05/06**). The books and journals budget is slightly less than that allocated last year, influenced by two factors – a slowdown in inflation on journals to about 7%, and IReL participation, which has resulted once again in significant recurrent subscription reductions.

Overall expenditure on books and journal subscriptions was **€2,007,405**. Of this, €1,036,496 was spent on books and non-print media, and €970,909 (48% of the overall expenditure) on journals. Journals expenditure was down 20% on previous year – more detail in the Bibliographic Services section, which follows. Interesting to note that 43% of the journals expenditure was spent on electronic subscriptions – including databases and e-books.



Operations: €409,295 (net of income) was spent on Main Library operations and services including binding and preservation costs but excluding Inter Library Loans acquisitions. The income from fines, photocopying etc. contributed €195,330 to operations and services costs.

Special Research Fund this year was €13,600, but take-up was disappointing, so the balance of €8,203 was transferred to the general library acquisitions fund.

Inter Library Loans: a net budget of €75,000 was allocated for inter library loans, with final expenditure on acquisitions amounting to €75,556.

Library Staffing

Recruitment and Staff Changes

We were very pleased to see the appointment (approved last year) of a Research Support Librarian with a focus on researchers in the area of Science, Technology and Medicine – the major driver being the University’s increased research activity and the need to support the increasing workload of the information librarians. Other recruitment centred mainly on recruiting to existing posts, through staff leaving or extending career breaks – two posts of Assistant Librarian were filled in Collection Management and Cataloguing, and a new administrative assistant was recruited to fill a vacancy in the Librarian’s Office. The administrative workload of the Deputy Librarian’s Office in managing the variety of changes in terms of working preferences, short-term contracts and re-grading of posts is increasing year on year.

Training and Development

The Library’s newly formed Staff Development and Training Group (SDTG) was the key driver in a range of activities this year. The Group is chaired by the Deputy Librarian and has six members, each representing the different sections of the Library. Its mission is to foster a climate in which all Library staff can reach their full potential and areas of focus include promoting staff development, organising and evaluating events, assisting the effectiveness of the appraisal process and supporting staff studying for a professional LIS or allied qualification.

The Group has established itself through a strong web presence on the Library intranet, distinctive logo and a varied ongoing programme of training events. The latter included a range of briefings by Library staff from different divisions, providing valuable background for staff on duty at front-line service points. This programme included visits to the Medical and Nursing libraries. Also of note were invited briefings presented by staff from outside the Library, notably Human Resources, the Centre for Excellence in Learning and Teaching and a number of research centres. Externally sourced workshops on customer care represented a start in this vital area and the aim is to build on this. An occasional coffee-time series proved popular, covering topics such as digital photography, travel websites and the latest in computer game technology. The Group evaluated the content of each event and its range of attendees. Ratings have been consistently high and the level of engagement by staff has been very encouraging.

Other SDTG work of note has been the drafting of a standard programme for new staff induction and planning a policy document which, when finalised, should provide a strong basis for a consistent and “joined-up” approach to staff development and training in line with University strategy and Library priorities. Aside from this, Library staff continued to attend a variety of events organised in the University and externally. Coverage included rare books, disaster planning, open access and procurement. Among the events attended were the UK Serials Group, the Forum for Interlending and the Health Sciences Libraries Group conference. Some staff are studying part-time for additional qualifications, a significant commitment on top of their daily work, and there has been a particular increase in take-up of LIS programmes by distance learning.

Our turn to organise the Irish National and University Libraries Staff (INULS) conference came in June 2007 (last held in Galway in 1996). This involved extensive planning by a working group, ably assisted by a range of volunteers. Despite inclement weather the conference proved to be a huge success and we were delighted to welcome over 100 delegates, sponsors and speakers who enjoyed a packed programme which incorporated a variety of papers, workshops, a sponsors’ exhibition and lots of social events.

<http://www.conference.ie/Conferences/index.asp?Conference=36>).

Bibliographic Services Division

Financing Acquisitions in 2006/2007

The books and journals budget allocation for the year was €2,032,725, a slight decrease of 1% on the previous year. This is an extremely positive budget, taken in tandem with the IReL initiative funded by HEA and SFI and a very favourable currency situation. The effects of the Humanities and Social Sciences phase of IReL agreed last year really showed benefits, and saw IReL funding subscription costs of many of our existing electronic resources. This allowed us to take out subscriptions to other resources of relevance to local research interests, but also meant that for the first time in many years our budget was not affected by steep inflation in journal prices. The strong Euro over the last year or two has also meant that in real terms our electronic resource and subscription expenditure has remained very stable, with the strengthening Euro offsetting price increases.

Budget allocations to particular faculties were affected by changing student numbers with the Medical Faculty seeing a significant increase in their budget, while Science and Engineering Faculties saw a decrease in their allocations.

A generous €44,183 was made available to the Library by academic departments and research centres, including:

- €5,000 from the History Department towards the purchase of the Lord Burghley papers on microfilm.
- €1,000 from the Commerce Faculty towards the purchase of the Making of the Modern World online.
- €19,914 from the HSE in support of new programmes in Midwifery.
- €5,000 from the Law Faculty to support the development of our Law collection.

The Special Collections bookfund for this year was boosted by €7,123 - the proceeds of the Buy-a-Book Day initiatives in 2006 and 2007. Another welcome addition was a refund of €6,146 from HEAnet from our initial investment in ISI Web of Science hosting by HEAnet some years ago.

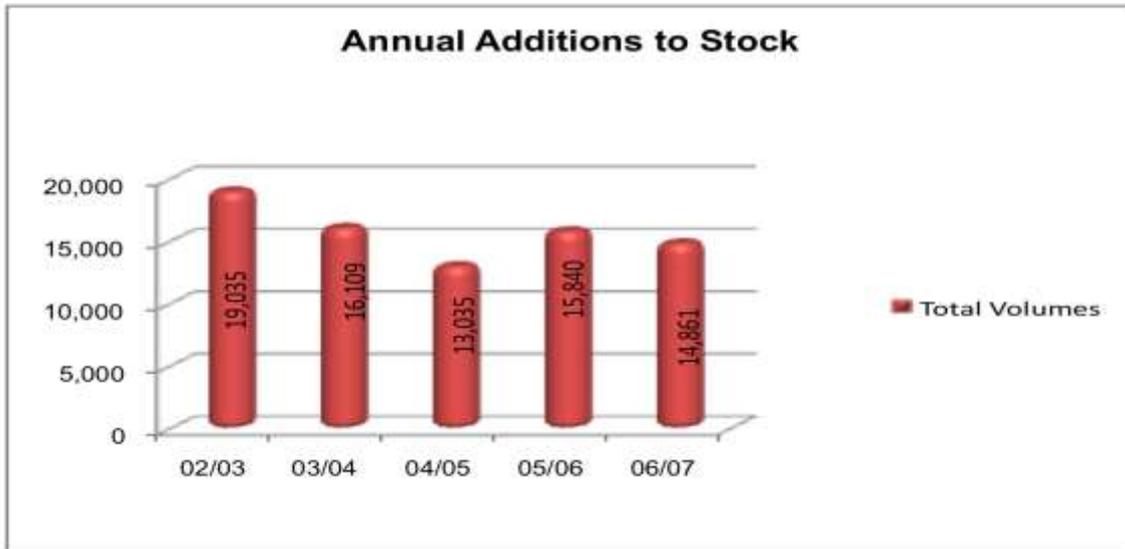
Expenditure on books and non-print media increased by 10% in 2006/2007, with an overall expenditure of €1,036,496.49. This included some once-off purchases of large online archival resources, such as *The Making of the Modern World*, *The 19th Century House of Commons Parliamentary Papers Online*, *The Economist Historical Archive*, and the online reference work - *Comprehensive Glycoscience*. This increase in expenditure was facilitated by the drop in journals expenditure explained above, with an overall journals expenditure of €970,908.96 down 20% on the previous year.

Collections and acquisitions

Journals - the shift from print to electronic journals continues with IReL providing access to an additional 6,000 journal titles during the 06/07 academic year, many of these replacing former print or other direct e-journal subscriptions. In addition many of our own subscriptions have also been converted from print to online subscriptions and most new subscriptions are taken out as online only subscriptions.

Growth in Journals availability at NUI, Galway				
	30/09/2004	30/09/2005	30/09/2006	30/09/2007
Print subscriptions	2169	2016	1936	1671
E-journals (non IReL)	13019	13011	9829	4959
E-jrls (IReL) NUIG subs	273	782	782	782
E-jrls (IReL)	2631	3983	15121	21699
Total	18,092	19,792	27,668	29,111

Monographs – the number of monographs added to the collection in 2006/2007 showed a decrease of 6% over the previous year, with a total of 14,861 volumes added. 12,742 volumes were purchased (3% down on 05/06); 842 volumes were received as gifts, (a 35% decrease) and 1,277 volumes were received under legal deposit.



While previous years showed acquisitions increasing through gift and legal deposit, and while gratefully received, limited space and resources has required a more selective approach and this year sees the trend of previous years reversed.

	By purchase	Gift	Legal Deposit	Total Rec'd	% Selected
2006/2007	12742	842	1277	14861	86%
2005/2006	13159	1289	1392	15840	83%
2004/2005	10986	1130	919	13035	84%
2003/2004	14849	524	736	16109	92%
2002/2003	17515	638	882	19035	92%
2001/2002	15130	369	715	16214	93%



Summarising acquisitions: 12,742 by purchase, 842 gifts and 1,277 by legal deposit.

Journal expenditure in 2006/2007 decreased by 20% on the previous year to a total of €970,908.96. At the same time the number of journals accessible to the staff and students of NUI, Galway increased by 5% (1,443 additional titles). As IReL, co-funded by the HEA and SFI, is making many of our print titles available electronically, we have been able to cancel these print subscriptions. 185 print subscriptions were cancelled in this way during 2006/2007 with a saving of €125,000. These funds were redirected to the purchase of large online archival products such as Making of the Modern World, the 19th Century House of Commons Parliamentary Papers, and the Economist Historical Archive. In addition, we have been able to add some notable online subscriptions to our holdings including additional foreign language daily newspapers (e.g. El Pais and Le Monde), CSH Protocols, Proceedings of the SPIE, History Compass, Brepols Latin Complete Online, FAME, United Nations Treaty Series Online, Foreign and International Law Resources Online and the Haworth Core LGBT Collection.

Our periodical subscription business was put out to competitive tender in conjunction with the other IUA Libraries during 2006/2007. After a detailed tendering process, the contract for the next three years was awarded to Swets Information Services.

Binding Services

Activity within our in-house bindery continues to be mainly focussed on mending rather than binding. 1,639 volumes were repaired in 2006/2007, a 21% increase on the previous year. The direct impact of this on in-house binding was that 526 volumes were stab-bound, a 27% decrease on the previous year.

Our external binding activities suffered a major set-back during 2006/2007, with our service provider ceasing to trade half-way through the binding season – with no advance notice. There were major headaches for Bibliographic Services in ensuring the return of over 700 volumes already sent for binding, but all were eventually returned in mid-October 2007. None of this material had been bound, so our external binding for 2006/2007 amounted to a mere 494 volumes, which had been bound

between Semester 1 and Semester 2. This represents a 62% decrease on the previous year. Alternative binders are being investigated for the sector as a whole, for future years.

Inter-Library Loans Service

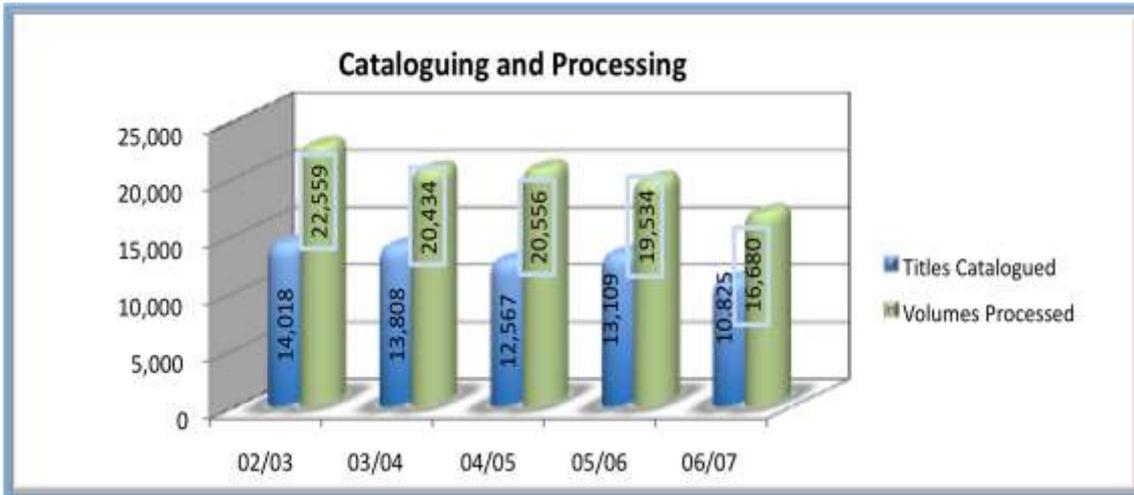
In previous years, we have reported the ever-decreasing demand for Inter-Library Loans, resulting from an increasing availability of journal titles online. Last year we reported a 17% drop between 2004/05 and 2005/06 and a more dramatic 43% drop between 2000 and 2006. This year we're happy to say that the decrease is starting to flatten out with only a 6% decrease in ILL applications between 2005/06 and 2006/07. This amounts to 4,913 requests. We've seen a very slight bucking of the downward trend in the number of ILLs we supply to other libraries. Between 2000 and 2006, the number of ILLs supplied by NUI Galway to other libraries had seen a 91% drop, reflecting a reduction in demand for ILL in all libraries due to the wider availability of content online, as well as the library's decision to leave a Cartel of Medical Libraries, in which we were a net provider of ILLs. During 2006/2007, however we saw a slight increase in demand of 15%.

Summary of Inter Library Loans Business for 06/07:

	2005-2006	2006-2007	% Change
Number of Items Requested by NUI, Galway	5,224	4,913	-6%
Number of Items Received by NUI, Galway	4,432	4,020	-9%
Number of Items Supplied by NUI, Galway	175	201	+15%
% Supplied by Irish Libraries	24%	25%	

Cataloguing

10,825 titles were catalogued during 2006/2007. This is a decrease of 17% on the number of titles catalogued during the previous year. During the course of this year, cataloguing staff have been very focussed on adding our gift collections to the catalogue, with 730 new titles, representing 976 volumes added to the catalogue from the Morris and Shields collections. The sort of material found in these collections is more time-consuming to catalogue, as very often no existing record can be found for it. The reduced productivity in 2006/2007 was also as a result of some internal restructuring, which involved the staff in a lot of training provision to up-skill more junior staff. We are confident that this temporary reduction in productivity will reap benefits in terms of future productivity and improved quality of work. 16,680 volumes were processed and added to the shelves in 2006/2007.



During Summer 2007, a project was carried out to reclassify a large volume of material that historically had been classified using the UDC classification scheme. The main classification scheme used in the Library is Dewey Decimal Classification (DDC). The use of two different schemes has caused much confusion for many years for both students and shelving staff and it will be a big help to students looking for material on the shelves that 2,265 titles (2,636 volumes) have now been converted from UDC to DDC. The Library's Archaeology collection remains classified in UDC, however this will be the target of a summer project in 2008.

The library's newspaper holdings were fully catalogued during the year. Prior to this, newspaper holdings information has been made available via the Library's website. It was felt to be more appropriate to include this information in the catalogue and this has now been done.

In reviewing material received under legal deposit awaiting cataloguing, it was decided to donate religious and spiritual material received under legal deposit to the University's chaplaincy service, which houses a small library of religious material.

Notable Acquisitions

The Law Department donated approximately 40 conference papers in Braille format from the Disability Discrimination Summer School held in NUIG, hosted by Faculty of Law in 2006. Also, to support our students with visual impairments, Bibliographic Services staff introduced a new initiative to acquire as many e-copies of books as possible, for the students directly, thus saving a huge amount of time within the Assistive Technology Service in scanning of books to convert to e-format for use with text-to-speech software. Many publishers generously provided these copies for no cost, while others charged for the copy and required the signing of a license agreeing that the e-copy was for the use of a particular student only.

Readers Services Division

Highlights of the year - January 2007 saw a new service and learning facility introduced with the launch of three new Group Study Rooms. This service

enhancement was in part a response to survey feedback which indicated an increase in student stated demand (62.5% in 2004 to 71.7% in 2006) for Group Study Rooms, and a stated commitment in the Library Plan (as part of the Library's Self-Assessment Report) under Aim 6: Environment to - *'Provide appropriate and sufficient study spaces for users to pursue their study and research activities, including group work'*. The service was enthusiastically received, with 97% of the 240 bookable hours per week being reserved at peak times.

Another service enhancement for users during the academic year 06/07 was the introduction of extended evening and weekend summer opening hours in the four weeks leading up to the Autumn or repeat exams, offering access to the Library on Monday to Thursday from 08.30-22.00 and on Saturdays from 09.00-17.30. The Library also remained open on two of the Galway race days and was open until late afternoon on the August Bank Holiday Monday. Occupancy statistics showed steady usage of the library during these extended opening hours with our busiest day on Wednesday 1st August (Race Day) when 191 people were in the library in the afternoon and 114 that evening.

This year also, we expanded our services offered through the SCONUL Access scheme of which we are members, to a wider category of users, offering access and borrowing facilities to part-time undergraduates and to taught postgraduates in Galway, with the same services being available to Galway staff and students in the 170 SCONUL institutions throughout the UK and Ireland who participate in the scheme. In addition, our undergraduates can avail of an "access only" service.

A number of minor buildings works were undertaken in conjunction with the Buildings Office during the year to enhance the Library physical environment. These included refurbishment of toilets, provision of a new disabled toilet facility on the ground floor and replacement of ceiling tiles and lighting systems. Heating and ventilation ducts were replaced extensively at podium level (including the Law area, the Photocopier area, the PC Suite area and the Assistive Technology Service area) and carpets were also replaced at Podium level. The Browsing room had a complete facelift with new display shelving, storage shelving and carpets – greatly enhancing the appearance of this facility.

We were delighted to see the very positive effects of the appointment of two Facilities Management Supervisors and expanded cleaning hours (including weekends) – with a remarkable improvement in overall cleaning services within the entire building and the advantages of a dedicated liaison person.

We were also very grateful for external work on sealing of windows on the western side of the building – the cause of much leaks and flooding over many winters, due to prevailing wind and weather conditions.

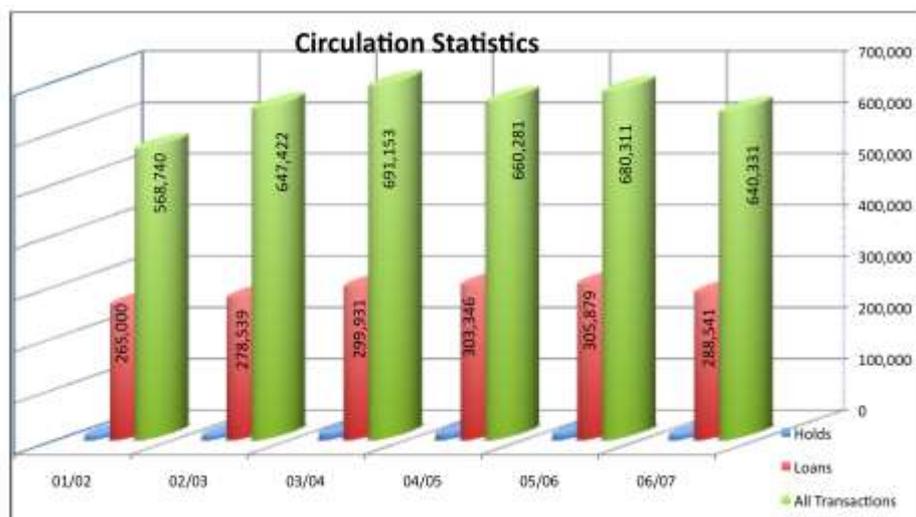
Of major importance was the preliminary work undertaken by the Buildings Office and the Architects on a new 600m² extension to the Main Library at the southern end of the building, to accommodate the Nursing Library. Since the School of Nursing moved to Áras Moyola, use of the Nursing Library in Dangan has steadily declined, and this extension will go a good way towards the desired integration of the Nursing Students and most importantly, will afford access to relevant curriculum material in the Main Library. The facility will incorporate seating, shelving, an electronic classroom, a PC suite, group discussion rooms and ancillary services.

Reader Services staff were delighted to be once more associated with, and play a prominent part in, the organization and running of the University's Buy-a-Book Day event which took place on Thursday 1st March. The event which was then in its second year exceeded expectations with a marked increase in the number of items donated, resulting in the sale realizing €8,476 (half of which went to the Special Collections acquisition fund).

Circulation Statistics - Circulation activity at each of the Library's three sites showed a slight decrease during 2006/2007 possibly reflecting the increased use in electronic resources and increased in-house usage of stock due to extended opening hours. In summary:

	06/07	05/06	% change
All Transactions	640,331	680,311	- 6%
Loans	288,541	305,879	- 6%
Holds	11,333	13,520	- 16%

Self-Check usage showed a sustained increase during the year. Figures in September showed 16% of issues and 8% of returns were by self check, but by year end, the figures were 49.4% and 44% respectively.



Photocopying Services: as the contract for the Library's photocopying and networked printing services, which commenced in 2004, was due to expire in Sept 07, the Library went out to tender in June for the service. Two companies submitted written bids with the award going to M.J. Flood. The new service began immediately in early September and involved the replacement of the existing photocopiers with new *Konica Develop D250* machines; the introduction of a new €3 card to replace the old €2 card; and the introduction of a new service offering printing & scanning from laptops via memory sticks.

In terms of volume of copying, the Library registered 2,417,755 copies in 05/06, however in the current academic year 06/07 due to the continued impact of our ever growing electronic collections, allied with the increased ownership of laptop computers among the student body, copying declined by 8% to 2,237,610 – the third year of falling copy numbers.

Assistive Technology Service: The ATS continued to be heavily used throughout the year and was fully engaged with meeting the study and exam needs of students registered with the service. Additional part-time assistance was engaged to support the increased demand for scanned and edited material.

New this year in collaboration with Bibliographic Services was the acquisition of e-copies of books required by visually impaired students. Acquisitions staff contacted publishers directly on this, and while not all were willing to be involved, a significant number did respond, as long as material was for the exclusive use of students with a visual impairment. In previous years, the Assistive Technology Service has scanned books required by these students, so that the library's text-to-speech software could be used to 'read' these books aloud. Acquisition of e-copies results in a significant saving of labour involved in scanning for the ATS service staff and obviously more timely availability of material for the student.

Increasingly evident is the need to significantly expand the physical space available as more and more students register either pre or post enrolment with the Disability Service. Study spaces are insufficient to meet demands, and the three sound-proof booths are constantly in service. The Library would be happy to facilitate demand from tutors for space for one-to-one tutoring within the area if space allowed, and the needs of the ATS have to be recognised as a key strategy in our campaign for expanding and enhancing Library space.

Special Collections & Archives

General: As highlighted in previous reports, the lack of space with temperature controlled to accepted standards continues to impact on the delivery of the Archives Service and will within a very short timeframe impact on our ability to accept collections and donations of material. Despite these constraints, training sessions provided by Special Collections staff increased. These included targeted sessions for groups on various Masters and final year undergraduate courses and also participation in the Library's *Lark* information programme, providing themed sessions on the Library's theses, newspapers, map and rare book collections. A new ***Guide to Map Collections*** was produced together with a revision of the ***Resource Guide to Special Collections***. During the year also, a Preservation Assessment Survey was completed on a subset of Special Collections stock, in conjunction with the National Preservation Office (London). Overall our materials fared well in the survey, but significant improvements are required in environmental monitoring, provision of secure storage and disaster planning.

Acquisitions: A number of interesting collections were acquired this year, which included:

- ***Lámhscríbhinní Joe Steve Ua Neachtain*** - Six boxes of material containing copies of the script for the radio drama *Baile an Droichid*, which ran on Radio na Gaeltachta from 1987 – 1996.

- ***An Teanglann*** - Over 2000 photographs relating to the University and *Taibhdhearc na Gaillimhe*, and around 250 slides relating to university life over the last 30 years. Also the u-matic video collection from *An Teanglann* containing cassettes relating to the folklore collecting of Pádraig Ó Héalaí, conferring ceremonies from the 1980s-90s, various university lecture series and material relating to the EuroPACE project. There are about 50 archival boxes of material.
- ***Map of Tyrawly and Erris***, reduced from Mr Bald's map by H Brett, County Surveyor, February 1838, to go with the *Sixth report of the Commissioners of Public Works, Ireland*, [1838]. 450x1000mm, purchased at Mealy's auction, December 2006
- ***Lámhscríbhinní Proinsias Mac an Bheatha*** - consisting of his writings for newspapers such as *The Evening Herald* and *An tÚlacht*, as well as other literary work. Also, material relating to *Craobh na hAiseirí* and *Gluain na Bua*. The archive was donated by Monica Crump, granddaughter, and the Mac an Bheatha family.
- **Michael Cusack Collection** - consisting of photographs, a diary of a trip to Clare in 1902 by Michael Cusack, and the minute book of the Dublin Metropolitan Hurling Club 1883-4. Also some material relating to his children and the Michael Cusack cottage, County Clare. Donated by the late Patricia O'Connell former Acting Librarian at JHL.

Also acquired was ***MEMSO: Medieval and early Modern Sources Online*** – a valuable access tool to the Calendars of State Papers and other official sources for historians of the medieval and early modern period.

Descriptive Lists were completed in respect of the following collections:

- Lámhscríbhinní Joe Steve Ua Neachtain (G39), Shields Family Archive (T13), Galway Town Commissioners Collection (LA2), Galway Urban Sanitary Authority (LA3), Galway Urban District Council (LA4), Ruairí Ó Brádaigh (POL28)

Of particular note was the donation of the *Music for Galway* Archive, which further enhanced our collections of local cultural archives. The material was presented to Prof. Jim Browne, Registrar and Deputy President, by Jane O'Leary, well known local composer and Chair of the Board of *Music for Galway*. The archive chronicles 26 years of the concerts and activities of *Music for Galway* since its inception in 1981, and includes administrative and publicity material relating to these activities.

Ensuring that archives are increasingly accessible is central to the work of the Archives Service, and this year, the Archivists began using the encoded archival description standard (EAD) for listing material in a format which makes archival material more easily accessed and retrieved electronically. The JHL is the first academic library in Ireland to use EAD. Eleven collections are now available online with plans to add more collections as and when listed.

With the same purpose in mind, the Library completed the work on the digitised 1st edition Ordnance Survey maps of County Galway published in the early 1840s. This was a collaborative project between the James Hardiman Library, Galway County Libraries and the Library of Galway Mayo Institute of Technology (GMIT). A second project in collaboration with the Environmental Change Institute, which linked the

records of our printed map collections on our Library Catalogue to a web based map finder was also completed this year.

Exhibitions and Events: Thanks to the input of the Special Collections Librarians, and the Archivists, the library hosted a broad ranging series of exhibitions during the academic year 06/07. These included an exhibition of material by and about Máirtín Ó Cadhain to coincide with the Comhdháil Litríocht na Gaeilge weekend. Highlights from the Henry Library collection, received in late Summer 2006 went on display in November, together with information on Revd. Joseph Henry and his family, and the details of the collection and its accompanying printed catalogue. Students enjoyed the annual Christmas exhibition - featuring images of Christmas in newspapers and periodicals dating from 1906. The exhibition as well as being seasonal in nature was also informative drawing attention as it did to the existence of our two databases - Irish Newspaper Archive, and Eighteenth Century Journals Online.

UNESCO World Book Day was marked with an exhibition to highlight the acquisition of a facsimile copy of *Codex Arundel*, a collection of drawings and writings of Leonardo da Vinci - an acquisition made possible through monies raised from Buy-a-Book Day 2006 and the Library's Excellence Fund.

The acquisition of the Cusack archive, through the generosity of the O'Connell family and the late Patricia O'Connell has already been mentioned. The Archive, containing unique official and personal material relating to the founder of the GAA Michael Cusack and his family, was presented to the Library at a function on Wednesday 9th May. Pat's sisters, nieces-in-law of Michael Cusack, formally presented the collection to the President Dr Iognáid Ó Muircheartaigh, which was followed by an address on the relevance and value of the collection by Dr. Séamus MacMathúna, Rúnaí na hOllscoile.

Conciding with the handover of the Cusack Archive, an exhibition of some of the material including the official Minute-book of the Dublin Metropolitan Hurling Club; Michael Cusack's diary of his visit to Clare in June 1902; photographs of Michael, Margaret and their children; and a prayer book presented by him to his wife Margaret in 1880, went on display.

Rounding up the year, and to coincide with the hosting of the INULS conference in June, an exhibition on the theme of Galway and the Sea went on display. It included monograph material (browsable by users); maps; and photos; and was accompanied by a PowerPoint presentation detailing many aspects of Galway Bay, Galway's waterways and Galway Harbour. The exhibition continued throughout the summer months, and was enjoyed by the many Summer School students and conference attendees who visited the Library during this time.

Information Services Division

2006-2007 concentrated on consolidating successful services and progressing initiatives which commenced last year, while at the same time continuing to develop new services to ensure that Information support to staff and faculty at NUI Galway was seen as a high-value service. The division continued to provide front-line information support at the Information Point, Law Information Office, Floors 1 and 2 as well as both The Medical Library and Nursing Libraries.

Supporting Faculty - Faculty and teaching support is of huge importance, as reflected in a very full diary of meetings with academic staff on a range of issues in relation to library support, which included support for new programmes, support services for distance learners, maximising cooperation with CELT. Also considerable time and effort went to ensuring a quality information support to evening and weekend students throughout the year. How best to support Acadamh na hOllscoilíochta Gaeilge is a challenge for all library services, but particularly so for Information Services. Induction sessions for Acadamh students were given, with follow-up presentations to staff and students with cross-divisional participation. The Arts and Celtic Studies librarians continued to be heavily involved in the Library module of the Certificate in Postgraduate Studies course in Arts.

Supporting Research – A major positive in support to researchers was the appointment of the new Research Support Librarian in November. The appointment is for three years on a contract basis, with focus of activity in the short term on science, technology and medical research communities. Collaboration with subject librarians will be a vital aspect of the job. Very valuable work has been done this year in compiling content for the “Research Information Portal” which is designed as a “one-stop-shop” for researchers and also on a series of workshops applicable to all STM researchers. *EndNote* sessions continue to be highly successful with very positive feedback from the academic community.

Undergraduate Support – Orientation is usually the first contact by new undergraduates with the library. Huge effort goes into ensuring that this is a useful but also enjoyable occasion for the students. This year the take-up was excellent with over 600 students attending. Information support to these and other students and staff further continued throughout semester one, via the Library’s highly successful LARK programme, which is now in its second year. At the Information Point, staff dealt with over 884 queries alone in week one of semester, excluding email / telephone queries.

Over 20 Lark sessions were provided in the first semester, with very good attendance from a mix of undergraduates, research and academic staff. A lot of emphasis is now placed on feedback and analysis to inform the content and direction of the programme for the next session.

Information Literacy - Demand for Information skills started from the beginning of the year with over 57 subject specific sessions presented in the first week of the semester to both undergraduates and masters students. Offering LARK online was further progressed this year with a number of staff engaged in integrating content on BLACKBOARD. The content was based on an adaptation of the US TILT licensed programme and takes full advantage of the latest technologies. Once completed, NUI Galway will be the first Irish university library to be offering a complete undergraduate generic online Information Literacy programme.

As part of the Graduate Skills programme, the new SIF Information Literacy project led by NUIG together with UCC and TCD was launched in April, and will run for three years. While the Sub-Librarian Information Services is the lead librarian for Galway, very valuable input has been made by the Research Support Librarian, Rosarie Coughlan in defining content, and as the project evolves, all of the information librarians will be enriching this content based on their store of experience in teaching Information Literacy to graduate students. The e-Resources Librarian Ronan Kennedy also provided invaluable technical and creative support to the project.

Information Librarians Faculty Liaison - The faculty user fora continued, commencing with a very vibrant Arts and Celtic Studies meeting ably chaired by the Arts and Celtic Studies librarians – other faculty fora continued throughout the year – some more successful than others, but still regarded as a valuable mechanism for both the Library and the Faculty.

Staff Development and Training - Staff continue to attend a variety of training and development events throughout the year, some held in-house, others provided externally. This year, a very useful 2-day programme on Enquiry Handling was attended by 35 Library Assistants and other members of Information Services. Information Services is also making a major contribution to the newly created Staff Development and Training Group (SDTG) through membership of the group by the Arts and Celtic Studies Librarian, Kathleen Burke.

Promoting information services - The web is the major vehicle for showcasing the range of information products on offer to the community and the various support services delivered by the Information Services team. Much work went into upgrading and improving the Library website in tandem with the Web Steering Group. New this year also, was the introduction of the *Hardiblog*, which will be a useful tool for announcements of training, new products etc. A number of information services publications were provided – some new – others substantially revised – all were available also on the website. However, the major innovative event this year was e-Day which took place in January with the enthusiastic support of all information services staff and wide cross-library participation. It was a resounding success with very positive feedback to the “road show” type event - with key themes such as E-Knowledge, SFX, Self-Issue, EndNote etc.

Collection and Content Development – Content development for the academic community is a major focus of the Information Services Division. Work in this area involves trialling of new electronic products; evaluating effectiveness; vendor training sessions (for both new products and also to update staff and students on existing databases); reviewing content in particular subject areas (this particularly in support of the departmental and programme quality reviews), and overall ensuring through surveys and consultation with end-users, that material is used effectively. This work is particularly valuable to that at national level as part of the Sub-Librarian’s involvement with the IRel Monitoring Group and the input and support of all of the information librarians is much appreciated here. Information librarians are also central to persuading faculty to cancel print where electronic content is available. Mention must also be made of the efforts of the Humanities and Social Sciences librarians on liaising with faculty in compiling wish lists as input to the new IReL support programme for Humanities and Social Sciences.

Sub-Librarian’s activity at national level - In addition to a wide range of committee / project group involvements at local level, external involvement was particularly heavy this year for the Sub-Librarian Information Services. This included a major input of time on the SIF Information Literacy Project (jointly with UCC and TCD) as the lead Librarian for NUI Galway. More work on Information Literacy also took place through involvement with the CONUL Advisory Group on Information Literacy. Work on the IReL monitoring Group was particularly onerous both in terms of analysing usage and presenting statistical data, but also in ensuring full participation at local level of NUI Galway researchers, in the national IReL Impact Survey.

Finally, thanks to all members of the Division for their input on so many levels this year - all too numerous to mention by name, but their activities and participation in such a range of events will be seen from the memberships and meetings information at the end of the report.

Medical Library

Usage of the Medical Library and its specialist collections was quite high throughout the year, reflecting the continuing growth in courses being taught in the medical and health sciences. Class sizes in medicine have increased in line with College policy and overcrowding in the Medical Library was a major issue at various times during the year.

Librarian (Medical Library) spent an increasing amount of teaching time on a growing number of undergraduate courses to ensure that students are equipped early on with the necessary skills to make best use of resources, which are increasingly online. A new Professionalism course was rolled out to all years, commencing in September 2006 with the First Med class. This involved giving a series of tutorials to small groups on online reference sources, designing search strategies, and applying this knowledge to complete a project. Material was made available via Blackboard, and included a number of animations on how to use the catalogue to find a book or a journal, with more planned.

As well as involvement with the Medical School undergraduate curriculum, which includes the Occupational Therapy and Speech & Language Therapy classes, Librarian (Medical Library) was also involved with other faculties and their courses, such as the 4th Year Biomechanical Engineering module given by the Dept of Anatomy to the 4th Year Civil Engineering class in the First Semester, and the 1st Year Biomedical Science class, also in the first Semester.

In-house staff training was pursued by Medical Library staff during the year, while Librarian (Medical Library) gave a presentation on medical resources to library staff in the Main Library, as part of the Staff Training and Development Group programme in March 2007 and hosted an Open Day in the Medical Library in June 2007. Issue no. 4 of the newsletter *Medical Library Update* was produced and distributed in December 2006.

Librarian (Medical Library) was invited by the Dean, Faculty of Medicine to join the Faculty Restructuring Board under the chairmanship of Prof. Andrew Murphy, charged with producing a report on the most acceptable restructuring plan for the new School of Medicine and Health Sciences. Meeting through November and December, an agreed report was submitted to Faculty in January 2007 and endorsed. As regards the changing curriculum, Librarian (Medical Library) was part of the advisory group convened by Prof. Martin Cormican on curriculum development and was also invited to join the Faculty sub-group on graduate intake under the chairmanship of Prof. Colm McDonald, submitting proposals to Faculty in January 2007 which were accepted. Participation in these groups shows that the importance of the Medical Library and the services offered is now recognised as playing an essential part in the teaching of medicine.

The Medical Library had a number of accreditation inspections during the year, namely: European Board of Ophthalmologists in January 2007; Speech and Language

Therapy Accreditation in February 2007; Irish Medical Council in March 2007. All reported favourably on the professional expertise available to users and the quality of the collections, although the size of the Medical Library was commented on critically as being inadequate. Luckily, as the Clinical Science Institute is now completely wireless, and laptop use commonplace, students can access library resources anywhere with ease.

Nursing Library

The Nursing Library service continues to provide invaluable support to nursing students and staff. Library staff were proactive in providing a range of information literacy support programmes ranging from introductory for new staff to graduate level skills for those involved in Masters programmes. Location still proves to be a problem with numbers physically using the service declining but with no reduction in online virtual use. The progress on design work for the new Library on the Main Campus is very much welcomed.

Library Systems Division

As ever, the three main drivers for Library ICT developments continue to impact on library systems activities. These are the strategic potential perceived by library management for internal process improvement and control afforded by further library automation. Secondly, library management's strategic response to the changing scholarly information environment and thirdly, opportunities offered, and changes necessitated by wider IT initiatives both nationally and on campus

Internal Process Improvements

Maintenance and upgrades to existing systems drove a number of improvements centred around the Aleph Library management system. Further improvements to our patron load facility resulted in speedier lead times between patron registration and library account creation. A new backup utility afforded us the opportunity to change our backup routines to increase availability for students, remote and local, wishing to use our systems into the early hours of the morning. Changing our logon procedures for the GUI staff component of the Aleph system allowed us improve security and enhance our audit capability and the accountability of all staff engaged in library processes. A series of index rebuilds enhanced catalogue retrieval performance.

Planning commenced for two brand new systems with the broad aim of driving process improvements. While both are still under development, these systems will offer state of the art responses to classic management challenges and further our aims by assisting us design consistent and replicable processes that help staff keep track of task assignments, and enable management to provide a controlled landscape, understood by all, for conducting increasingly complex library activities.

Verde - As our share of electronic resources increases as a portion of our library holdings, we require tools to systematically administer these electronic collections. Verde belongs to a class of back-office library applications concerned with e-Resource Management (ERM). ERM encompasses the entire process of electronic-resource acquisition, licensing, deployment, support and evaluation. As the centre of our ERM activities, **Verde** will replace stand-alone spreadsheets, *ad hoc* processes and individuals' memory with a custom knowledgebase, defined workflows and reporting capability.

ARC - the Aleph Reporting Centre is a **Cognos** based reporting and analysis tool. It will assist library management decision-making, provide insight and determine performance across the range of library operations under the Aleph library management system. Hitherto, library management relied on a small number of canned reports bundled with the Aleph system. More in-depth and specialist reports required custom SQL scripts and occasional Perl programs. This required specialist programming knowledge and understanding of Aleph's complex data model. With ARC, this knowledge will no longer be necessary for report creation. It provides an easy to use Web-based user-interface and utilises a vocabulary familiar to people working in the library domain.

Structure for the scholarly information environment

E-Knowledge E-Resource Portal - E-Knowledge consolidated its position as the route of choice for library electronic resources. Now the path to 302 major scholarly

databases served via 90 different systems, all accessible from home, together with approximately 29,000 electronic journals and 500,000 e-books. An upgrade to this system augmented cross-searching retrieval precision with an easy to use faceted search capability. Gigabit Ethernet and a new Oracle 10g runtime database further improved performance.

Other Developments

A ***DSpace*** institutional repository was established to host past theses from the joint NUI Galway/Regis University MSc in Software and Information Systems (MScSIS).

The Aleph 'Retrieve Your Pin' utility was rewritten as a CGI script to overcome a reliability issue with the ISAPI version.

Space and Environment

The minor works undertaken by the Buildings Office and other activities mentioned in the Readers Services Division section of the report were much appreciated by staff and students alike. Mention must also be made of the vastly improved cleaning and maintenance services, which would have been the source of much dissatisfaction in reports over the years.

We are particularly pleased with progress on the planning of the new Nursing Library on the main campus – the design will be very flexible and will fulfil the long stated need of integrating nursing students with the general student body, and also afford access to relevant curriculum material in the Main Library. Mention has already been made of the work of the Library Space Working Group, and with the publication of the advocacy brochure, and the solid commitment from the academic community for increased library space, we are very hopeful that next year's report will have positive news on this front.

Health and Safety

The Library continues to encourage and support participation in all health and safety related training offered by the Health and Safety Office. This year saw the Head of Library Systems take over the chair of the Library's Health and Safety Group with a strong agenda for change. The improvements to the environment from a major upgrade to the heating and ventilation ducts are very much welcomed. Security was of particular importance and the CCTV cameras installed last year are proving their worth in helping provide a secure and safe environment for staff and students.

Library Publications

Inform / Nuachtlitir na Leabharlainne - three issues were published during the year – my thanks as always to the editors – John Cox, Hugo Kelly and to John Costello for illustrations and sterling work from Niamh Connolly on production.

Medical Library Update Issue no 4, was produced and distributed in December 2006.

Publications/ External Presentations

Marie Reddan

Challenges we face in articulating and demonstrating the true value of the role of the Subject/Liaison Librarian - ANLTC 28th June 2007 RCSI, Dublin.

<http://www.anltc.ie/events/events-archive/2007-events/>

John Cox

Refereed articles for *Program: electronic library and information systems* and *The Surgeon: Journal of the Royal Colleges of Surgeons of Edinburgh and Ireland*

Cox, J. Taking Steps that Make you Feel Dizzy. Personal reflections on Module 1 of the Future Leaders Programme. *SCONUL Focus*, 38, Summer/Autumn 2006, pp. 26-29. (<http://www.sconul.ac.uk/publications/newsletter/38/7.pdf>).

Cox, J. Researchers, information and libraries: the CONUL national research support survey. *SCONUL Focus*, 38, Summer/Autumn 2006, pp. 51-54.

(<http://www.sconul.ac.uk/publications/newsletter/38/14.pdf>).

Marie Boran

“Tools of the Tourist trade: the photography of R.J. Welch in the tourist literature of late Nineteenth and early Twentieth century Connemara and the West” in Breathnach, Ciara (ed). *Framing the West: images of rural Ireland, 1891-1920*. Dublin: Irish Academic Press, 2007.

Timothy Collins

Collins, Timothy, 2006. ‘Bridget Lyons Thornton’. In: *Women emerging: a decade of Irish feminist scholarship*; Alan Hayes, Rebecca Pelan editors. Galway: Women’s Studies Centre: 242-245.

Collins, Timothy, 2006. ‘Early marine research off the west of Ireland 1858-1914’. In: *Diversity: proceedings of Hydr04: 14th Biennial international Symposium of the International Federation of Hydrographic Societies*; [held] Galway 2-4 November 2004; edited by Victor J. Abbott and Helen L. Atkinson. Plymouth: Hydrographic Society: 1-5.

Collins, Timothy, 2006. ‘The Clare Island Survey of 1909-1911: an early multidisciplinary success’. In: *Fauna and flora of Atlantic islands: proceedings of the 5th International Symposium on the fauna and flora of Atlantic islands*; [held] Dublin 24-27 August 2004; editor J.P. O’Connor. Dublin: Irish Biogeographical Society: 155-165.

Monica Crump

‘*Adventures Ahead: the Future of Acquisitions*’ presentation to the Introduction to Acquisitions Seminar, Acquisitions Group of Ireland, May 29th 2007.

Kate Kelly

‘*the Interagency Module for Nursing*’ at the 2nd annual CONUL Information Skills seminar in TCD on May 31st.

Ronán Kennedy

Setting the scene: Web 2.0 and library 2.0 presentation at the LIR 'Emerging Technologies' work-shop at the School of Nursing and Midwifery, Trinity College Dublin, December 8th, 2006

Niall McSweeney

John Cox and Niall McSweeney provided a talk on library issues, including information literacy, to participants of The Centre for Excellence in Teaching and Learning's Diploma in Teaching and Learning on October 11th, 2006.

Niall McSweeney convened a 'Birds of a feather' session on *Library Services* at IUISC conference, *Enhancing Services Through Communication and Collaboration*, the Radisson Hotel, Athlone 7th – 9th, March, 2007

'Information literacy: what is it and why does it matter?' at the Dublin Institute of Technology, E-learning Summer School, Aungier Street on June 19th, 2007

Memberships/ Committee Memberships (External)**Marie Reddan, Librarian**

CHEST Ireland Management Board – IUA nominee

Chartered Institute of Library and Information Professionals (CILIP) - Member

CONUL - Consortium of National & University Libraries – NUI, Galway nominee

IUA Librarians Committee (Chair)

Ex Libris - Aleph Directors Group - Member

HEAnet – Director - CONUL nominee

HEAnet Higher Education Information Portal Advisory Group (HIPAG) - Chair

IRIS - Director (NUI, Galway)

Irish Universities Information Systems Colloquium (IUISC) – NUI, Galway Library representative

Library Association of Ireland – member

MCILIP – Member of the Chartered Institute of Library and Information Professionals

National Library of Ireland Readers' Advisory Committee - Member

Royal Irish Academy Working Group on the Humanities and Social Sciences – Member

Royal Irish Academy Working Group on the Humanities and Social Sciences – Infrastructures Committee (Chair)

SCONUL Advisory Committee on Space – Member

John Cox, Deputy Librarian

Academic and National Libraries Training Co-Operative – Committee Member, Web site manager

CONUL Research Survey Working Group - Chair

IUA Librarians E-Information Monitoring Group - Chair

Library Association of Ireland – Member

Chartered Institute of Library and Information Professionals - Member

UK Electronic Information Group – Member

Marie Boran, Special Collections Librarian

Library Association of Ireland – Member
Genealogy & Local Studies Group (LAI) – Committee member
Rare Books Group (LAI) – Committee member
Library Association of Ireland, Western Region Group - Member
CONUL Working Group on Preservation – NUI, Galway representative
CONUL Working Group on Theses – NUI, Galway representative
Folklore Society of Ireland / An Cumann le Béaloideas Éireann – Member

Timothy Collins, Medical Librarian

Fellow of the Library Association
Library Association of Ireland – Personal Member
LAI Health Sciences Libraries Group – Personal Member
CILIP Health Libraries Group - Personal Member
Institute of Information Scientists – Member
European Association of Health Information and Libraries (EAHIL) – Library Representative
University Medical Schools Libraries Group (UMSLG) – Library Representative
International Association of Marine Science Librarians (IAMSLIC) – Corresponding Member
Cochrane Library User Group – Member

Peter Corrigan, Library Systems Administrator

AUGUKI (Aleph User Group for UK and Ireland) - Representative
CHIU Institutional Repositories Working Group – Member
NUI Galway, ICT Architecture committee - Member

Monica Crump, Sub-Librarian Bibliographic Services

AGI (Acquisitions Group of Ireland) – Chair
CONUL Working Group on Copyright and Regulatory Matters – NUI, Galway representative
IReL (Irish Research Electronic Library) Steering Committee – NUI, Galway representative
CONUL Collaborative Storage Working Group – NUI, Galway representative
UKSG (UK Serials Group) – Member
IUA Periodicals Tender Steering Group – Member

Patricia Ffrench, Assistant Librarian Cataloguing

Library Association of Ireland (LAI) – Member
Cataloguing and Indexing Group (LAI) – Committee member
Western Regional Group (LAI) – Member
INULS National Committee - Member

Trish Finnan, Librarian Commerce and External Liaison

British Business Schools Librarian's Group – Member

Sonia Freaney, Assistant Librarian Cataloguing

Cataloguing and Indexing Group (LAI) – Committee Member

Kieran Hoare, Archivist

Society of Archivists – Member

Irish Society for Archives - Member

Galway Archaeological and Historical Society – Secretary

Hugo Kelly, Law Librarian

Member of the British and Irish Association of Law Librarians

Kate Kelly, Nursing Librarian

Health Sciences Library Group (LAI) – Committee member

LAI Working Group on Information Literacy – Committee member

Ronán Kennedy, Information Librarian, Electronic Resources

LIR Committee

IReL Licensing Group

IReL Web Group

Niall McSweeney, Sub-Librarian Information

ANLTC sub-committee on Continuous Professional Development

CONUL Advisory Group on Information Literacy

IREL Monitoring Group

Ann Mitchell, Sub-Librarian Reader Services

Library Association of Ireland - Member

Western Regional Section - Library Association of Ireland - Section member

CONUL Committee on Collection Management – NUI, Galway representative

LAI University and Special Libraries Section – Member

LAI – AVIT – Section member

Jane Mulligan, Librarian Engineering and Science

University Science and Technology Librarians Group - Member

Computing Librarians Group – Member

Neil O'Brien, Assistant Library Collection Management

Acquisitions Group of Ireland – Member

BIALL (British and Irish Association of Law Librarians) - Member

Niamh Walsh, Information Librarian, Arts & Celtic Studies:

Library Association of Ireland – Member

Academic & Special Libraries Section (LAI) - Member

Genealogy and Local Studies Group (LAI) – Member

Library Staff Attendance at Conferences & External Meetings:

- CELT course on *Turnitin*, a new software package purchased to detect student plagiarism, on October 10th, 2006, NUIG.
- Irish Universities Quality Board seminar on teaching and learning, NUIG October 19, 2006
- Cochrane Colloquium, held Burlington Hotel, Dublin 23 - 27 October 2006
- HEAnet Networking Conference 9-10 Kilkenny, November 2006
- ANLTC Information Desk Skills, Maynooth, 24 November 2006.
- LAI Rare Books Group Annual Seminar November 2006
- Online 2006, London, 29 - 30 November 2006.
- SCONUL Buildings Visit Glasgow 7 & 8th December
- SIF UCC Information Skills workshop 20th April 2007
- Shopping for your Library? Procurement and Outsourcing, AGI Seminar Dublin, 16 January 2007.
- Teaching, learning and promotion skills for health care librarians' LAI Health Sciences Libraries Group Annual Conference, Hodson Bay Hotel, Athlone, 14 - 16 February, 2007
- SIF Institutional Work-shop on Institutional Repositories, Trinity College Dublin, 20 February 2007
- Enhancing Services Through Communication and Collaboration, IUISC Conference, Athlone 7 – 9 March 2007.
- FIL (Forum for Interlending and Information Delivery) Meeting, British Library Document Supply Centre, 16 March 2007.
- CONUL/National Preservation Office – Disaster Control Planning – TCD, 21 March 2007
- CILIP CSG Information Literacy's Group (LILAC) Annual Conference at the Manchester Metropolitan University Library, 26 – 28 March, 2007
- Future Leaders Programme, Aston University, 28 March 2007
- The Virtual User: Are you being served? LIR Seminar, TCD, Dublin, March 29 2007.
- UKSG 2007 Conference, University of Warwick, 16 – 18 April 2007.
- ANLTC Report Writing Course, 24 April 2007.
- Digitisation Seminar, Irish Manuscripts Commission, Dublin - 28 April 2007
- ANLTC Writing for Publication, Maynooth, 22 May 2007.
- Introduction to Acquisitions Seminar, Dublin, 29 May 2007.
- CONUL Advisory Committee on Information Literacy 2nd Annual Information Literacy Seminar, 31 May 2007
- Seminar on Oral History hosted by LAI Genealogy & Local Studies Group, May 2007
- Irish Innovative User Group Conference 14 & 15 June 2007
- Irish National and University Library Staff Conference, National University Ireland, Galway, 14 – 16 June 2007
- UKSG: E-journal technical update, King's Inn, Dublin, 21 June 2007.
- Shifting Boundaries - SCOUNL Conference, Birmingham 20-22 June 2007

Updated: 13th Feb 2010