



National University of Ireland, Galway
Ollscoil na hÉireann, Gaillimh

LEABHARLANN

James Hardiman

LIBRARY

inform

Nuachtlitir na Leabharlainne
James Hardiman Library Newsletter

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Focail Scoir ón Leabharlannaí



Since I have decided to retire in September, this will be the last cúpla focail from this Leabharlannaí, and so I have indulged a little in looking back since my arrival in Galway on 2nd December 1991. My editor is still counting the words - so it won't be a blow-by-blow account of our triumphs and vicissitudes. There is a sense of satisfaction at seeing the changes and progress, but so much centres around growth - both in the Library and the University - student numbers almost trebling, opening hours - we talked that first year about expanding to offer lunch-time and tea-time services - now we open seven days a week. Loans then, 105,874, now 288,541. But the greatest change has to be the speed with which the electronic library has become a reality - so much misery in the first few annual reports on the rising price of journal subscriptions, of cancellations and cuts - and now the challenge - to navigate the wealth of resources - now more than 27,000 e-journals alone delivered to the desktop.

But always there are the Damascene moments - in 1992 the then President Colm O hEocha

(nach maireann) granted the Library £25,000 from the Development Fund to buy ISI's citation indexes on CD Rom - huge money then, and very much an act of faith - but it was a first in Irish University Libraries. I wrote in my first annual report for 91/92 *"it is certain that this will be seen in future years as the catalyst in new approaches to service delivery"* - I think I got this one right! And there were many other firsts for the Library - first with *Early English Books Online* - 125,000 titles printed between 1475-1700 in full text - along with many other electronic databases and resources with access underpinned by leading systems.

But print collections also grew enormously - with some superb acquisitions in special collections and archives, during those years, and memorable events to celebrate them. Space to house people and collections is still a serious deficit although it has doubled since 1992, but there is a welcome major expansion planned - another vote of confidence in the Library by the University. Staff numbers too have almost doubled - 47 (43.43 ftes) 91/92 to 113 (76.39 ftes) in 07/08 and include many post titles not even imagined in the early nineties - with again many firsts for Galway.

But I think that where we have succeeded most is in switching focus from operations to customer - asking, listening, acting, and asking again... While technology plays a big part - the heart of service quality must lie with the people who deliver and Library staff have worked so hard to bring this to a standard of which I and they can be proud. For their support - and the support from the Library Senior Management Team - and also from the University, I am very grateful - without which this wouldn't have been possible.

Marie Reddan, Librarian

Research Survey

Supporting the research needs of the University is a priority for the Library. A key step in achieving this is to understand the diversity of information needs of our research community through surveys. Previous surveys in 2003 and 2005 have strongly influenced service development and our latest survey in April 2008 looks like proving equally significant, thanks not least to a strong response rate of 29.2%, with 516 returns from staff and PhD and Research Masters students. Findings of note include:

- ❖ Continued increase in use of online library services and collections, especially e-journals
- ❖ Online access from home up almost threefold since 2005, with noticeably higher satisfaction with the Library's off-campus access system, *LibGate*
- ❖ Much stronger awareness of IReL, but demand for support in exploiting this resource fully
- ❖ A definite requirement for targeting of information skills sessions towards the publication process, eg *EndNote*, journal impact factors, research dissemination
- ❖ Strong demand for dedicated research space in the Library building
- ❖ A need for easier navigation of the Library website and the e-Knowledge portal

Library staff are currently analysing the findings of the survey in greater detail and will issue a more detailed report of findings and recommendations soon.

John Cox, Deputy Librarian

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Special Research Fund



Four successful applicants were recently awarded funding under the Library's Special Research Fund, pictured are Dr. Tina-Karen Pusse, Department of German, Professor Jane Conroy, Department of French, and Professor Bill Richardson, Department of Spanish, absent from the photo is Dr. Lyndsey Myers, Department of Italian. For further information please see www.library.nuigalway.ie/srf

IReL-Open Launched



(l-r) Fergus Fahey, John Cox, Marie Reddan (all James Hardiman Library) and Professor Frank Gannon (Director-General, Science Foundation Ireland) at the recent launch of the IReL-Open (<http://www.irel-open.ie/>) initiative in Dublin. This three-year SIF-funded project, directed by the Irish Universities Association (IUA) and managed by the IUA Librarians' Group, enables the building of open access institutional repositories for research publications at each Irish university and the development of a federated harvesting and discovery service. NUI, Galway's repository is in development.

Long-Term Access to E-Journals

The Library now offers access to 27,000 electronic journals compared with 2,000 in print and our reliance on the online format is significant. E-journals deliver many advantages, but concern about long-term security of access has been a barrier to moving all subscriptions online. Will online journals always be accessible? If we cancel a subscription, will we lose access to the years we paid for?

Portico (<http://www.portico.org>) is a not-for-profit organization, set up specifically to address these concerns. *Portico* works by accepting e-journal content from journal publishers and migrating it to a standard archival format, with an undertaking to continue converting this content to newer formats as technology changes and current formats become obsolete. The content archived on *Portico*

will become available to participating libraries and their users when specific conditions cause an e-journal title to be no longer available from the publisher directly. These conditions include a publisher ceasing operations or ceasing to publish a title. Publishers can also choose to use *Portico* as a means of providing post-cancellation access to their subscribers.

NUI, Galway is in the process of becoming a participant of *Portico*, ensuring the long-term accessibility of our e-journal subscriptions and facilitating our continuing move towards electronic subscriptions.

Monica Crump, Head of Bibliographic Services

Track your Orders with the new Online Book Request Form

Our new-look request form allows departments to track progress and monitor all books ordered from their bookfund. The new system will also help us to get new books on the shelves more quickly.

<http://www.library.nuigalway.ie/bookorder>. Contact Neil O'Brien (neil.obrien@nuigalway.ie ext. 3338) for further information and login details.

Online Book Ordering System

Menu

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Orders in progress

Order ID	Order Date	Priority	Required By Date	Title/Author/ISBN	Qty	Unit Cost	Qty * Unit Cost
1007	19 Sep 2007	Normal	n/a	Hold Tight / Harlan Coben, / 0752885219	1	10.0	10.0
1008	24 Jan 2008	Normal	n/a	Losing You / French, Nicci / 0141035412	1	9.34	9.34
1009	25 Jan 2008	Normal	n/a	Remember Me / Sophie Kinsella, / 0593053893	1	9.89	9.89
1010	29 Jan 2008	Normal	28 Feb 2008	Carpe jugulum / Terry Pratchett / 0552146153	1	12.0	12.0
1012	07 Feb 2008	Normal	n/a	New Media: a critical introduction / Martin Lister, Jon Dovey, Seth Giddings et al /	1		

Exam Papers Database: Joining Forces

It is good to be able to report a very fruitful cross-departmental collaboration which has generated a streamlined workflow, delivering more immediate and comprehensive coverage of past exam papers for less effort. In previous years, the Library scanned paper copies of exam papers from Semesters I and II. A further manual process was the assignment of subject and other terms to enable retrieval of papers from the database. This all took time and, although the Library had been at the forefront in providing a database of past exam papers as long ago as 1997, the scope for a more efficient process was evident.

A working group from the Library, Examinations Office, MIS, Computer Services and the Students Union teamed up to review and revise the process. The key collaboration ultimately came from academic staff who switched from paper to electronic submission of exam papers. This enabled the development of a user search interface to the back-end system used for paper submission. As a result, all past papers from the 2007/08 academic session onwards are accessible without delay at <http://www.nuigalway.ie/exampapers/>, with earlier papers up to maximum of four years accessible at http://www.library.nuigalway.ie/services/exam_papers/index.html. Thanks are due to the working group, staff in its departments and the academic community at large.



(l-r) John Cox, (James Hardiman Library), Mary Ryan (Exams Office), Ronán Kennedy, Marie Reddan, Peter Corrigan, (all James Hardiman Library), Dr. Kieran Loftus (Computer Services), Kevin Ronayne (MIS), Anne Marie Leonard (Exams Office). Absent from photo is Ciara Staunton (SU)

Welcome...



Fergus Fahey has taken up a newly created post of Institutional Repository and Digitisation Librarian. Part of Fergus' new role is funded through the Strategic Innovation Fund initiative to develop institutional repositories at Irish universities. Fergus

had worked with the Library as a Contract Archivist since 2005 with notable successes in listing the John McGahern Archive and enhancing access to archival collections using the Encoded Archival Description. **Fergus.fahey@nuigalway.ie**; x3476



Loretto O'Donohoe makes a welcome return to the Library after almost eight years. Already a familiar figure to many in the University through her five years in the Press and Information Office, Loretto rejoins the Library as half-time Special Collections

Librarian, sharing this role with Marie Boran. Her keen interests in archives, rare books and local history will be of great value in her new post. **Loretto.odonohoe@nuigalway.ie**; x2543



...and Farewell

Michael O'Connor retired recently after 34 years' distinguished service as a Library Steward. A great friend to all who entered the Library and to his colleagues, Michael will be much missed and we wish him well in his

retirement, while hoping that he will continue to brighten our days by calling in to us regularly.

PUH-LEEZE! - The Oxford English Dictionary Adds New Words

The entry of new words into the English language is always a fascinating business and the online *Oxford English Dictionary* (*OED*) provides an easy way to study this process with its regular release of new words which have been added officially to the dictionary.

In June's update we come across "subprime", obviously a major topic in the news at the moment relating to the credit problems in the financial sectors. In March this year, "ecopolitics" was deemed eligible and last year, that favourite of sports programmes, "A. N. Other", was added to the dictionary.

Remarkably the *OED* is still only on its second print edition but the current online revised edition means that new terms can be added quarterly once the strict parameters of word use are met. Neologisms (new words) need five years of solid evidence for

admission to the dictionary, so in our very first example "subprime" was first used in 1993 though surprisingly the editors discovered use going back to 1976. So for a diverting and informing few minutes check out the Quarterly Update Commentaries on the *OED* website at <http://oed.com/news/updates/>

Some recent additions to the Oxford English Dictionary

PUH-LEEZE <i>int</i>	Expressing incredulity or exasperation: 'for goodness' sake', 'come off it'.
Wantaway	Designating a person who wishes to leave
Chowhound	An (excessively) enthusiastic or voracious eater

Hugo Kelly, Law Librarian

inform

In Brief

New IReL Website. IReL, the Irish Research eLibrary, has launched a new website providing centralised information and content details for the range of IReL resources available to the Irish universities. While the Library is the main access point to these e-journals and databases, the site provides a clear breakdown of the resources by subject area with links to publishers and other details. A very useful email current awareness services for IReL resources is also available. See <http://www.irelibrary.ie/>

Harvard Referencing Guide on the Library Website. Thanks to the efforts of a number of Library Staff (particularly Science and Nursing Librarian Jane Mulligan), the Library now offers a very useful referencing guide to the Harvard style via the Library website. It explains the components of citation entries, as well as providing examples of cited books, journals and electronic media, amongst many other potential sources. The Library welcomes any feedback or suggestions. See <http://www.library.nuigalway.ie/citing>

The Hidden Costs of Peer Review. The UK Research Information Network (RIN) has published a major study investigating the costs involved in the various stages of research and scholarly communications. Among the Report's many findings is the fact that the global cost each year of publishing, distributing and accessing research articles is £25bn. The report values the peer review process, generally offered for free by academics, at £1.9bn. It also shows that a movement to electronic-only publication and author-pays open access publishing could bring significant savings. See <http://www.rin.ac.uk/costs-funding-flows>

Making it Easier to Find Your Archaeology Books. Have you ever found it difficult to locate Library books on archaeology because they were numbered differently to the other books in the Library? If so, you will be delighted to know that we have undertaken a major project to re-classify archaeology books to the Dewey Decimal classification system used elsewhere in the Library. Archaeology books will soon be located in the 930-939 section towards the rear of Floor One.

Accessing E-Resources from Home. To access the Library's e-resources off-campus simply login to e-Knowledge (from the Library homepage: www.library.nuigalway.ie) with your staff/student ID # and Library PIN. For more information see <http://www.library.nuigalway.ie/oc>

Extended Summer Opening Hours. Please note that the Library is open until 2200 Monday to Thursday and on Saturdays from 1000 to 1730 for the period 30 June to 30 August. Please check the calendar on the Library home page for different hours on 30-31 July (Race Week) and 4 August (Bank Holiday).

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Measuring Research Performance

Rosarie Coughlan, Research Support Librarian, discusses Research Performance Measurement



Rosarie Coughlan

Rightly or wrongly, citation data are increasingly deemed to be an objective quantitative indicator for evaluating research performance. The pragmatic arguments for the benchmarking of research performance are commonly recognized, including the need to demonstrate achievement for tenure and promotion or funding and grant applications. Not least, is the increasing importance being given to institutional rankings tables like that produced by the *Times Higher Education Supplement (THES)* at <http://tinyurl.com/5I87c7>.

The Library, with colleagues from across the University, is working to ensure that your *citations footprint* is fully represented in citation indices like *Web of Knowledge* (Thomson/ISI) and *Scopus* (Elsevier) as an accurate match of your publication achievement.

It's all in the name!

Mapping paper citation counts to affiliation data subsequently indexed by *Scopus* and captured by *THES* to rank institutions can be complex and subject to error. Use of inconsistent institutional affiliation data by NUI Galway authors may cause exclusion from citation counts and lower our ranking in such tables, thereby threatening our competitiveness for funding and other purposes. It is therefore vital to ensure accurate and complete affiliation information is included each time a paper is submitted for publication. It is of concern to note 15 variant forms for "National University of Ireland, Galway" in *Scopus*.

Make sure to visit the **Research Performance Measurement** section of the Library's **Research Information Gateway** at <http://www.library.nuigalway.ie/rpm/> to discover how to:

- ❖ Retrieve your 'h-index'
- ❖ Measure the impact (as determined by citations) of:
 - ❖ Your published research
 - ❖ Your seminal work
 - ❖ A group of researchers
 - ❖ Topic or field trends in your area
- ❖ Maximise your research impact - as well as
- ❖ Recognise the limitations of citation analysis as a performance measure



(l-r) Dr. Lillis O'Laoire, Scoil na Gaeilge, Professor Kevin Barry, Dean, College of Arts, Social Science and Celtic Studies, An tOllamh Gearóid Ó Tuathaigh, Roinn na Staire, pictured at the opening of The Islands Exhibition, a selection of photographs from the Diggin, Colman Doyle and Lawrence Collections of the National Photographic Archive, currently on display in the Library Foyer